



Columbiana County Common Pleas Court

105 South Market Street, Lisbon, Ohio 44432

TECHNOLOGY PLAN

In accordance with Sup.R. (5)(E) of the Supreme Court of Ohio, the Columbiana County Common Pleas Court has prepared the following Technology Plan as an overview of Columbiana County Common Pleas Courts' utilization of technology. This plan is intended to be used for informational purposes only to and should be used to provide information regarding the utilization of technology solutions available at the Court.

Tool and/or Product Name: Pioneer – Benchmark (General /Domestic Division)

Purpose: Case management software and docket information

Implementation and Instructions: Implemented in all offices and courtrooms.

Notes: For online docket information visit

<https://www.courts.ccclerk.org/benchmarkweb/Home.aspx/Search>

Tool and/or Product Name: Courtview II (Probate Division)

Purpose: Case management software and docket information

Implementation and Instructions: Implemented in Probate Court office and courtroom.

Notes:

Tool and/or Product Name: Microsoft – Office 365

Purpose: Used in form creation, correspondence, email services, document management

Implementation and Instructions: Implemented in all offices and courtrooms.

Notes:

Tool and/or Product Name: Cisco Video Conferencing

Purpose: Video conferencing software used for remote hearings between the Court and Local, State, and Federal Correctional Institutions

Implementation and Instructions: Connection information provided by Court Personnel

Notes: Primary solution for Court video conferencing

Tool and/or Product Name: Zoom

Purpose: Video conferencing software used for remote hearings/meetings

Implementation and Instructions: If applicable, a meeting link will be emailed to meeting participants prior to the scheduled hearing date.

Notes: Secondary solution for Court video conferencing

Tool and/or Product Name: FTR Gold

Purpose: Audio recording of court proceedings

Implementation and Instructions: Implemented in all courtrooms and operated by each Bailiff or the Magistrates

Notes: Transcript and audio recordings can be requested pursuant to Local Rule 3.05: Transcripts

Tool and/or Product Name: Wi-Fi Network

Purpose: Internet access for court customers

Implementation and Instructions: Implemented throughout the courthouse

Notes: Restricted public Wi-Fi available for general public

Tool and/or Product Name: Telephone System

Purpose: Telephonic appearances for hearing/communications when applicable

Implementation and Instructions: Bailiff will provide hearing information to all parties prior to the start of each scheduled hearing.

Notes:

Tool and/or Product Name: Language Line Solutions

Purpose: Telephonic interpretation services

Implementation and Instructions: This service can be accessed by all court staff

Notes: For additional information visit <https://www.supremecourt.ohio.gov/courts/services-to-courts/language-services/>

Tool and/or Product Name: NCourt

Purpose: Online Court Cost Payments and Credit Card Processing

Implementation and Instructions: Online at <https://www.ccclerk.org>

Notes: Available by phone at 877.793.7938 or online at <https://www.ccclerk.org/online-payments>

Tool and/or Product Name: Court Website

Purpose: To provide pertinent information to the public

Implementation and Instructions: Can be accessed by visiting <https://www.ccclerk.org>

Notes:

Tool and/or Product Name: Hanwha - Wisnet

Purpose: Building Security Camera System

Implementation and Instructions: Accessed and utilized by Building and Court Security

Notes:

Tool and/or Product Name: Kantech - Entrapass

Purpose: Door Access software

Implementation and Instructions: Implemented and managed by Clerk of Courts IT Department

Notes:

The Court will ensure that all solutions listed above comply with any accessibility accommodations requirements including any applicable requirements of the “Americans with Disabilities Act.”

The Common Pleas Court and the Clerk of Courts makes every effort to stay up to date with the latest technology available to better serve the citizens of Columbiana County.

For additional information please contact Chief Deputy Clerk of Courts M. Shane Patrone or Information Technology Administrator, Ben Black, at 330.424.7777.